

<DATE>

<CASE NAME>

<ADDRESS>

<CITY><STATE><ZIP>

Recently you and/or your family members listed below were approved for health care benefits through The Department of Social Services. By now you should have received a card to use when seeking medical care. Soon your medical care will be provided through the MEDALLION Managed Care Program. This is a program where a Primary Care Physician (PCP) manages your medical care. Your health care benefits will not change, but your MEDALLION PCP will approve most of your medical care.

You have a choice of PCPs. Read the information that came with this letter. You must pick a PCP from the enclosed list and call your Managed Care HelpLine by <CALL BY DATE> to tell us which PCP you want. **You do not need to call if you want to be assigned to the PCP listed below. If you do not call you will be assigned to the PCP listed below. We will send you a MEDALLION card to replace the card you are now using. Remember, most medical care you receive must be approved by the PCP whose name is on your card.**

Call your Managed Care HelpLine, 1-800-643-2273, TDD #1-800-817-6608, Monday – Friday 8:30 a.m. – 6:00 p.m. (Translation Services Available) to ask any questions you have about this letter or a PCP, and to tell us the name of the PCP you picked from the list.

NAME	ID#	PCP
<Recipient Name>	<12-Digit Recipient ID #>	<PCP Name>